



CommunicationsPro



# Clear Calls. Simple Management.

Reliable unified communications built for growth-oriented businesses



One Platform for Voice,  
Video, and Messaging



Native Microsoft Teams  
Integration



POTS Replacement for  
Copper Lines



Mix-and-match Standard  
and Pro Seats



24/7 Locally  
Based Support

**When communications matter, complexity and dropped calls aren't an option. Get a whole new way to collaborate with a simple choice that makes a big impact.**

Your business doesn't operate in a silo and neither should your phones and collaboration suite. CommunicationsPro brings your phones, meetings, and messaging together on DQE's enterprise-grade fiber backbone so you say goodbye to old fashioned phones and hello to a powerful, resilient communications platform.

With desktop and mobile apps included, plus SIP trunking and POTS replacement, your team stays connected anywhere they work. Our management dashboard delivers real-time visibility and administrative control, while local DQE engineers handle onboarding and support. Your calls are clear, your collaboration is seamless, and your business stays reliably online.

## What Sets CommunicationsPro Apart

- **Enterprise-Grade Reliability** — Built on DQE's fiber backbone, geo-redundant voice network
- **Teams Integration** — Keep your numbers, compliance, and call policies inside Teams
- **POTS Replacement** — FCC-compliant solutions for elevators, alarms, and safety lines
- **Flexible Seats and Options** — Standard and Pro seats, SIP trunking, and toll-free numbers
- **Faster Onboarding** — Number porting in days, not weeks
- **Local Installation and Support** — Engineers who live here, plus 24/7 US-based NOC

# Who We Serve

## GROWING BUSINESSES

Reliable voice and collaboration tools without enterprise complexity

## ENTERPRISES AND INSTITUTIONS

Multi-site scalability, advanced features, and fast support

## ESSENTIAL SERVICES

Healthcare, manufacturing, education, and public safety that need secure, compliant solutions, and can't afford downtime

## Tested. Trusted. Reliably Reliable.™

Backed by DQE's 5,000+ route miles of fiber and 3,000+ on-net buildings

Designed for uptime, with geo-redundant switching across multiple regions

Professional install, training, and dedicated handoff for every deployment

Trusted by keystone institutions across the region

## Why DQE

### Not the Biggest. Just the Most Responsive.

Unlike national UCaaS providers, we don't outsource your support or retrofit residential networks, causing your calls to drop and your systems to lag. DQE was built for critical infrastructure, and today that same reliability powers business communications across the region. With local engineers, faster onboarding, and accountability at every step, DQE's CommunicationsPro makes every connection count.



## Ready to Connect?

1-866-GO-FIBER | [DQE.com](https://www.dqe.com)